

Sandip Institute of Technology and Research Centre An Autonomous Institute

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SANDIP
FOUNDATION



Department of Mechanical Engineering Academic Year 2023-24

Report on “Expert Lecture on Service Quality in Technical Education”

1. Event Title: "Expert Lecture on Service Quality in Technical Education"

2. Event Date: 20th May 2024

3. Event Conduction Duration: 02:30 PM to 04:00 PM

4. Mode of Event: Online (Google meet)

5. Event Resource Person Details: Dr. Surjit Kumar Gandhi,
Principal,
PCTE Group of Institutes, Ludhiana, Panjab

6. Name of Event Coordinator: Dr. Chandrmani Yadav

7. Event Objectives & Outcomes

Objectives of Activity:

To understand the term of service quality in technical education institutions.

Outcomes of Activity:

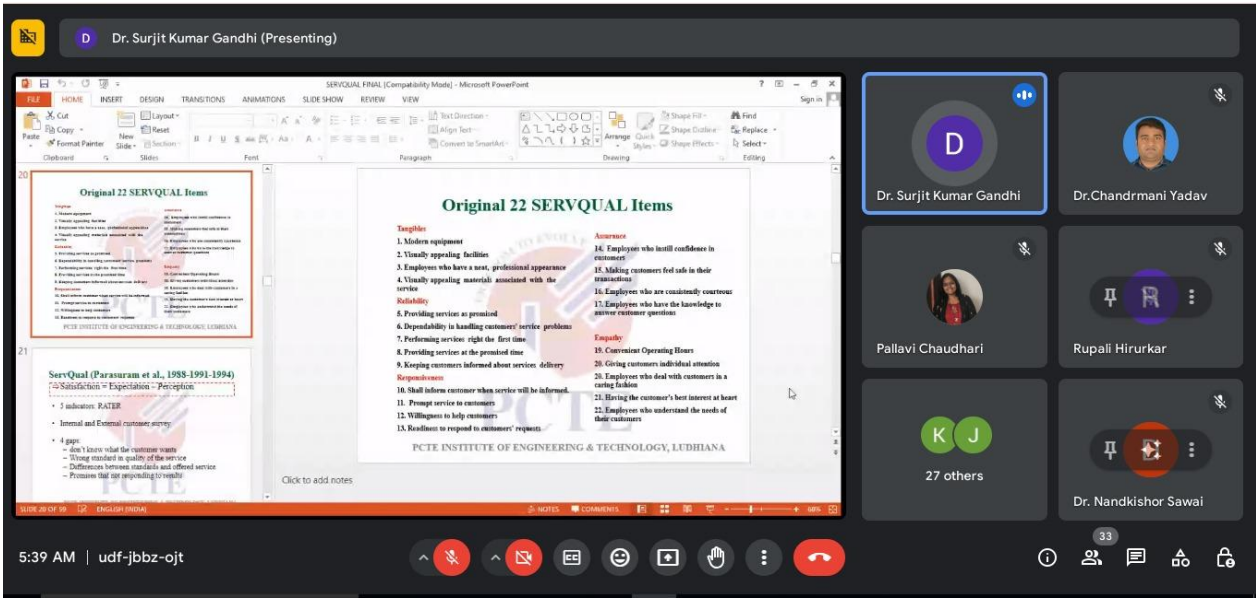
Participants understood the term of service quality in technical education institutions.

8. Description of Event:

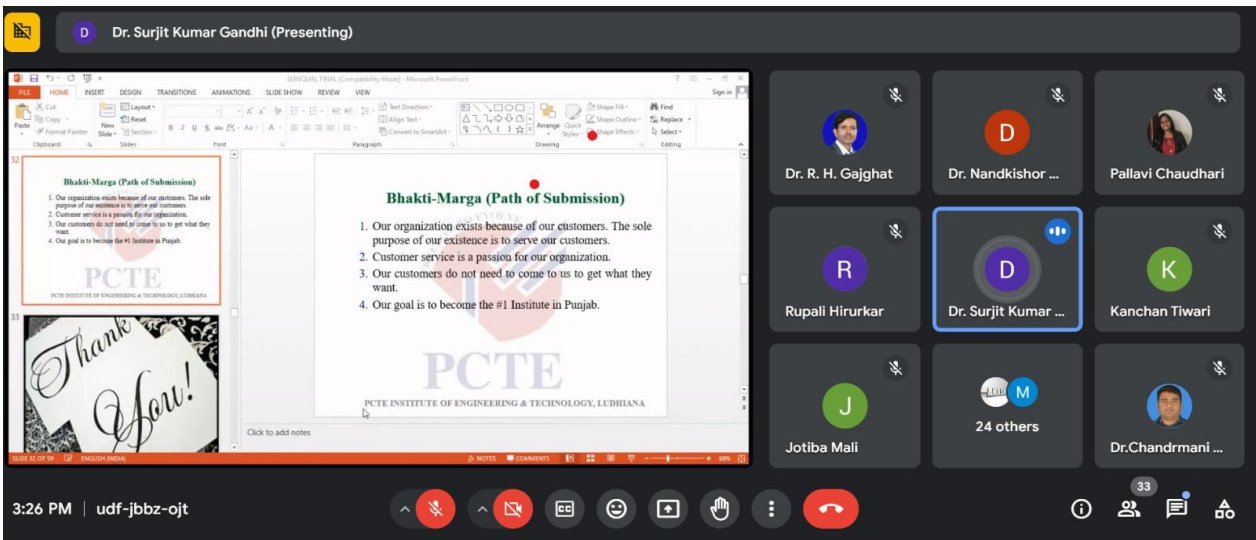
Mechanical Engineering Department, SITRC has organized an expert lecture for faculty members and research scholars on 20th May 2024. The resource person was Dr. Surjit Kumar Gandhi, Principal, PCTE Group of Institutes, Ludhiana, Panjab. The resource person briefed the service quality in technical education institutions. So, this lecture helped participants to understand qualitative way of service in technical education institutions. The vote of thanks was given by Dr. Chandrmani Yadav.

The event was attended by about 113 participants and students along with HoD Prof. (Dr.) Sachin G. Ghalme, and departmental faculty members.

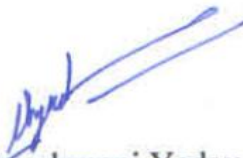
Event Photos:





Resource Person delivered his speech.



Resource Person delivered his speech.


Dr. Chandrmani Yadav
 (Coordinator)


Prof. (Dr.) Sachin G. Ghalme
 (HoD)


Prof. (Dr.) M.M Patil
 (Principal)